

## TARGET CARD BREACH INFORMATION

Updated December 26, 2013

### UPDATE – December 26, 2013 9:00 a.m.

Today we have learned that PIN numbers associated with the compromised cards may also have been compromised. We have already begun reissuing new cards, contacting compromised cardholders, and closing their cards.

If you do not hear from us, this means that your card account is not on our compromised list. However, please continue to monitor your accounts for any unusual activity. For any questions feel free to contact Deposit Account Services at (318) 651-5100 (800-960-7584), or after-hours you can call our **Card Hotline at 318-237-4141**.

### UPDATE – December 24, 2013 11:30 a.m.

We have just received a list from our card processor of customer cards which were possibly compromised through the Target data breach. With the Christmas holiday, we understand that immediately canceling these cards might present a hardship for our customers during the next few days. For that reason, and since the PIN numbers **WERE NOT** compromised, we are restricting these possibly compromised cards to **PIN-based transactions ONLY**. This means that customers with the possibly compromised cards **will not** be able to perform signature-based 'credit' transactions but should be able to complete POS 'debit' or ATM transactions using their PIN numbers.

On December 26<sup>th</sup>, we will begin contacting the affected customers and immediately reissuing cards. If your card is on the compromised list, you can expect to personally hear from us by the end of this week. If you do not hear from us, this means that your card account is not on the possibly compromised list. However, you should continue to monitor your accounts for any unusual activity. For any questions feel free to contact Deposit Account Services at (318) 651-5100 (800-960-7584), or after-hours you can call our **Card Hotline at 318-237-4141**.

Thank you.

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December 20<sup>th</sup>

Progressive Bank is aware of the card data breach announced by Target on Wednesday, December 18th. In an effort to assist our customers in the monitoring of their accounts with us, we are issuing this notification to you. At this time, we have not received any additional information directly from MasterCard regarding the breach. For details and up-to-date information, you might also visit Target's website at [www.Target.com](http://www.Target.com).

For your protection, we strongly encourage you to diligently monitor your account activity through *Online Banking* or through our *PB Mobile* smartphone app. If you suspect any unauthorized activity on your Progressive Bank debit card account, please call **1-800-264-5578** to report the unauthorized transactions; contact our **Deposit Account Services Department** at **(318) 651-5100** or **(800) 960-7584**; or e-mail us at [CustomerService@progressivebank.com](mailto:CustomerService@progressivebank.com).

**Reminder:** During the holiday season, it is important to be especially vigilant with regard to your banking information. Be sure to always keep your debit and credit cards in a safe and secure place and remember that we will never ask for your account numbers or other personally identifying information via e-mail or text message.

Thank you for choosing Progressive Bank and for your patience as the Target data breach situation unfolds.



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