



Changes to your Progressive Bank Monthly Statement

Beginning on **October 31st**, we are making exciting changes to the format of your monthly account statement! Your new statement will be designed to clearly and concisely give you all the information you need to manage your Progressive Bank Checking or Savings account.

What's New?

- Summarized *Important Contact Information*
- Full-color *Product and Service Messages*
- Educational information combined with your transaction data

All of these changes are designed to make your statement easier to read and understand and more informative as well.

Key Dates and Things to Know

- If you normally receive your checking account statement **mid-month**, you will also receive a special statement, in our new format, as of **October 31st**. This statement **will** include any interest accrued and paid since your last statement but **will not** include service charges.
- If you normally receive your statement at **month-end**, you will notice that your October 31st statement is in our new format and you **will** receive both your accrued and paid interest and any applicable service charges.
- Beginning with your November statement, **ALL** Progressive Bank Checking Account statements will be prepared at **month-end** — *no more mid-month statement cycles!*
- Your statements will be in our new format no matter which delivery method you use to receive your statements — paper or online.

NOTE: We encourage e-Statements for both speed and security.

If you have any questions, feel free to contact your Financial Center staff or our **Customer Service** department at **(318) 651-5100**.

Thank you for choosing Progressive Bank!

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