Effective 12/2023 WHAT DOES PROGRESSIVE BANK DO WITH YOUR PERSONAL INFORMATION? **FACTS** Financial companies choose how they share your personal information. Federal law gives consumers the Why? right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. The types of personal information we collect and share depend on the product or service you have with us. What? This information can include: Social Security number and income Account balances and payment history Credit history and credit scores How? All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Progressive Bank chooses to share; and whether you can limit this sharing. **Does Progressive** Can you limit this Reasons we can share your personal information Bank share? sharing? For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or Yes No report to credit bureaus For our marketing purposes – to offer our products and services to you Yes No For joint marketing with other financial companies Yes No For our affiliates' everyday business purposes -- information about your Yes No transactions and experiences For our affiliates' everyday business purposes -- information about your Yes Yes creditworthiness For our affiliates to market to you Yes Yes For our nonaffiliates to market to you No We don't share

To limit our sharing

- Call 318-651-5100, or 1-800-960-7584. Ask for our Privacy Compliance Department; OR
- Mail the form below

Please note: If you are a new customer, we can begin sharing your information 30 days from the date we distribute this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

Questions?

Call 318-651-5100, or toll-free 1-800-960-7584. Ask for our Privacy Compliance Department. Or e-mail us at customerservice@progressivebank.com.



Mail-In Form			
	Mark any/all you want to limit:		
	 Do not share information about my creditworthiness with your affiliates for their everyday business purposes. 		
	□ Do not allow your affiliates to use my personal information to market to me.		
	Name	Mail to:	
	Address	Progressive Bank Privacy Compliance Dept.	
	City, State, Zip	P. O. Box 4053	
	Account # (List all you wish to limit)	Monroe, LA 71211-4053	

Who we are		
Who is providing this notice?	Progressive Bank	
What we do		
How does Progressive Bank protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic, and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate.	
How does Progressive Bank collect my	We collect your personal information, for example, when you	
personal information?	 open an account or make deposits or withdrawals from your account pay your bills or apply for a loan use your debit card 	
	We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.	
Why can't I limit all sharing?	Federal law gives you the right to limit only	
	 sharing for affiliates' everyday business purposes information about your creditworthiness affiliates from using your information to market to you sharing for nonaffiliates to market to you 	
	State laws and individual companies may give you additional rights to limit sharing.	
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.	
Definitions		
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. Our affiliates include:	
	■ Financial companies such as: Progressive Bancorp, Inc. and Progressive Financial Advisors, LLC.	
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.	
	■ Progressive Bank does not share with nonaffiliates so they can market to you.	
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.	
	 Our joint marketing partners may include companies such as insurance companies and co-branded partners. 	

